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# Learning Objectives

- Understand the importance of project cost management
- Explain basic project cost management principles, concepts, and terms
- Describe the process of planning cost management
- Discuss different types of cost estimates and methods for preparing them

# Learning Objectives

- Understand the processes of determining a budget and preparing a cost estimate for a project
- Understand the benefits of earned value management and project portfolio management to assist in cost control
- Describe how project management software can assist in project cost management

## What is Cost and Project Cost Management?

- Cost is a resource sacrificed or foregone to achieve a specific objective or something given up in exchange
- Costs are usually measured in monetary units like dollars
- Project cost management includes the processes required to ensure that the project is completed within an approved budget

### **Estimate Costs and income**

- Ensure that the project is completed within budget
- Concerned with cost of resources needed to complete activities; consider effect of project decisions on cost of using product "life-cycle costing"
- Consider information needs of stakeholders, controllable and uncontrollable costs (budget separately for reward and recognition systems)
- Involve in estimating, budgeting & controlling cost so that the project can be completed within the approved budget

## Project Cost Management Processes

- Planning cost management :determining the policies, procedures, and documentation that will be used for planning, executing, and controlling project cost.
- Estimating costs: developing an approximation or estimate of the costs of the resources needed to complete a project
- Determining the budget: allocating the overall cost estimate to individual work items to establish a baseline for measuring performance
- Controlling costs: controlling changes to the project budget

# **Project Cost Management Summary**

#### Planning

Process: Plan cost management Outputs: Cost management plan

Process: Estimate costs

Outputs: Activity cost estimates, basis of estimates, project documents

updates

Process: Determine budget

Outputs: Cost baseline, project funding requirements, project

documents updates

#### Monitoring and Controlling

Process: Control costs

Outputs: Work performance information, cost forecasts, change requests,

project management plan updates, project documents updates,

organizational process assets updates

Project Start

Project Finish

# **Basic Principles of Cost Management**

- Most members of an executive board better understand and are more interested in financial terms than IT terms, so IT project managers must speak their language
  - Profits are revenues minus expenditures
  - Profit margin is the ratio of revenues to profits
  - Life cycle costing considers the total cost of ownership, or development plus support costs, for a project
  - Cash flow analysis determines the estimated annual costs and benefits for a project and the resulting annual cash flow

### **Types of Costs and Benefits**

- Tangible costs or benefits are those costs or benefits that an organization can easily measure in dollars
- Intangible costs or benefits are costs or benefits that are difficult to measure in monetary terms
- Direct costs are costs that can be directly related to producing the products and services of the project
- Indirect costs are costs that are not directly related to the products or services of the project, but are indirectly related to performing the project
- Sunk cost is money that has been spent in the past; when deciding what projects to invest in or continue, you should not include sunk costs

### More Basic Principles of Cost Management

- Learning curve theory states that when many items are produced repetitively, the unit cost of those items decreases in a regular pattern as more units are produced
- Reserves are dollars included in a cost estimate to mitigate cost risk by allowing for future situations that are difficult to predict
  - Contingency reserves allow for future situations that may be partially planned for (sometimes called known unknowns) and are included in the project cost baseline
  - Management reserves allow for future situations that are unpredictable (sometimes called unknown unknowns

## Planning Cost Management

- The project team uses expert judgment, analytical techniques, and meetings to develop the cost management plan
- A cost management plan includes:
  - Level of accuracy and units of measure
  - Organizational procedure links
  - Control thresholds
  - Rules of performance measurement
  - Reporting formats
  - Process descriptions

# **Estimating Costs**

- Project managers must take cost estimates seriously if they want to complete projects within budget constraints
- It's important to know the types of cost estimates, how to prepare cost estimates, and typical problems associated with cost estimates

#### **Estimate Costs**

- The process of developing approximation of the monetary resources needed to complete project activities.
  - Cost trade-offs & risk must be considered
  - Cost estimates should be refined

Type of Estimate	When Done	Why Done	How Accurate
Rough Order of Magnitude (ROM)	Very early in the project life cycle, often 3–5 years before project completion	Provides rough ballpark of cost for selection decisions	-25%, +75%
Budgetary	Early, 1–2 years prior to project completion	Used to allocate money into an organization's budget	-10%, +25%
Definitive	Made one year or less prior to project completion	Provides details for purchases, estimate actual costs	-5%, +10%

### **Estimate Costs and income**

#### **Cost estimating techniques - Analogous Estimating**

- Estimating the cost of an activity or a project using historical data from a similar activity or project.
- Used when limited knowledge is available.
- Generally less costly and less time consuming than other techniques, but it is also less accurate
- Form of expert judgment

#### **Cost estimating techniques - Parametric Estimating**

- Uses a statistical relationship between historical data and other variables to calculate an estimate for activity.
- This technique can produce higher levels of accuracy
  - e.g. house costs \$115/sqft, or office building cost \$254/sqft, software development costs \$3 per line of code, etc..
  - e.g. activity duration on a design project is estimated by the number of drawings multiplied by the number of labor hours per drawing

#### **Estimate Costs and income**

#### Cost estimating techniques - Three-Point Estimating (PERT)

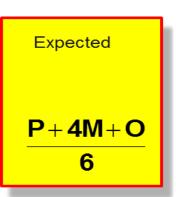
- Also called Program Evaluation and Review technique (PERT)
- Use for time and cost estimation

time O - most optimistic (shortest) estimate

time M - most likely (average or frequent) estimate

time P - most pessimistic (longest) estimate

Activity	Duration			Expected Duration
	Р	M	0	(PERT)
А	8	5	1	
В	8	4	2	
С	15	8	5	
D	20	10	5	
Project (Total)		-		



## **Typical Problems with Cost Estimates**

- Estimates are done too quickly
- People lack estimating experience
- Human beings are biased toward underestimation
- Management desires accuracy

## Determining the Budget

- Cost budgeting involves allocating the project cost estimate to individual work items over time
- The WBS is a required input to the cost budgeting process since it defines the work items
- Important goal is to produce a cost baseline
  - a time-phased budget that project managers use to measure and monitor cost performance

## Creating a Preliminary Budget

#### **Reserve Analysis**

- Duration estimates include <u>Contingency Reserves</u> (time reserves/buffers), to account for schedule uncertainty.
- Contingency reserves are the estimated duration within the schedule baseline, which is allocated for identified risks that are accepted and for which contingent or mitigation responses are developed.
- These are associated with the "known-unknowns," which may be estimated to account for this unknown amount of rework.

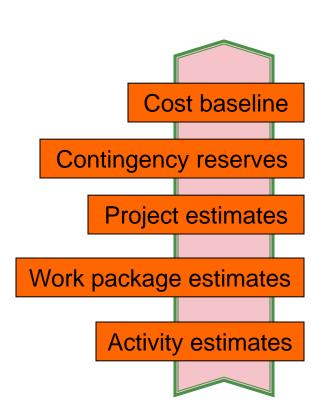
### **Creating a Preliminary Budget**

### **Determine Budget**

 Process of aggregating the estimated cost of individual activities or work packages to establish an authorized cost baseline.

#### **Cost Baseline**

- The cost baseline is the approved version of the time-phased project budget, excluding any management reserves.
- This can only be changed through formal change control procedures and is used as a basis for comparison to actual results.
- Management reserves are added to the cost baseline to produce the project budget.



## **Controlling Costs**

- Project cost control includes
  - Monitoring cost performance
  - Ensuring that only appropriate project changes are included in a revised cost baseline
  - Informing project stakeholders of authorized changes to the project that will affect costs
- Many organizations around the globe have problems with cost control

## Earned Value Management (EVM)

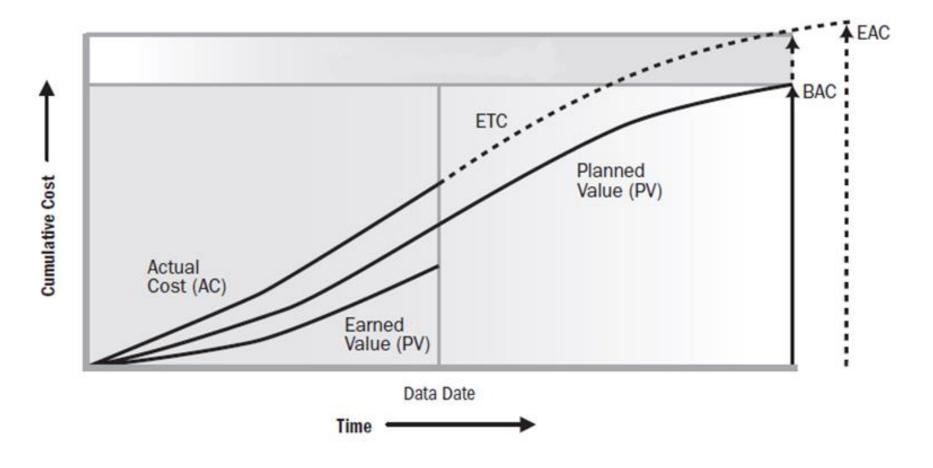
- EVM is a project performance measurement technique that integrates scope, time, and cost data
- Given a baseline (original plan plus approved changes), you can determine how well the project is meeting its goals
- You must enter actual information periodically to use EVM
- More and more organizations around the world are using EVM to help control project costs

## Earned Value Management Terms

- The planned value (PV), formerly called the budgeted cost of work scheduled (BCWS), also called the budget, is that portion of the approved total cost estimate planned to be spent on an activity during a given period
- Actual cost (AC), formerly called actual cost of work performed (ACWP), is the total of direct and indirect costs incurred in accomplishing work on an activity during a given period
- The earned value (EV), formerly called the budgeted cost of work performed (BCWP), is an estimate of the value of the physical work actually completed
- EV is based on the original planned costs for the project or activity and the rate at which the team is completing work on the project or activity to date

#### **Earned Value Management Terms**

 The three parameters of PV, EV and AC can be monitored and reported. A S-curves can be used to present these three parameters.



#### **Example**

- In a garden clean up project, we should have completed \$800 worth of work by today. But we have only completed \$600 worth of work as of today. We paid the contractor \$700 up to today.
  - What is PV, EV and AC
  - Are we doing the project better? Justify your answer

- Schedule Variance (SV), is the amount by which the project is ahead or behind the planned delivery date, at a given point in time.
- The EVM schedule variance is a useful metric in that it can indicate when a project is falling behind or is ahead of its baseline schedule.

$$SV = EV - PV$$

- Cost variance (CV), is the amount of budget deficit or surplus at a given point in time.
- It is a measure of cost performance on a project.

$$CV = EV - AC$$

- Schedule Performance Index (SPI), measures how efficiently the project team is using its time.
- An SPI value less than 1.0 indicates less work was completed than was planned. An SPI greater than 1.0 indicates that more work was completed than was planned.
- Cost Performance Index (CPI), is considered the most critical EVM metric and measures the cost efficiency for the work completed.
- A CPI value of less than 1.0 indicates a cost overrun for work completed. A CPI value greater than 1.0 indicates a cost underrun of performance to date.

SPI = EV/PV

#### **Earned Value Management (EVM)**

Performance Measures		Schedule		
		SV > 0 & SPI > 1.0	SV = 0 & SPI = 1.0	SV < 0 & SPI < 1.0
Cost	CV > 0 & CPI > 1.0	Ahead of Schedule Under Budget	On Schedule Under Budget	Behind Schedule Under Budget
	CV = 0 & CPI = 1.0	Ahead of Schedule On Budget	On Schedule On Budget	Behind Schedule On Budget
	CV < 0 & CPI < 1.0	Ahead of Schedule Over Budget	On Schedule Over Budget	Behind Schedule Over Budget

#### **EVM**

Example:

Project Budget: \$400K

Project Schedule: 4 months

At the 3 month checkpoint:

Spent: \$200K

Work completed: \$100K

Terms and Formulas	Definition	Example
Earned Value (EV)	As of today, what is the estimated value of the work actually accomplished?	\$100K
Actual Cost (AC)	As of today, what is the actual cost incurred for the work accomplished?	\$200K
Planned Value (PV)	As of today, what is the estimated value of work planned to be done?	\$300K
Cost Variance (CV) = EV - AC	Negative is over budget Positive is under budget	\$100K - \$200K = (\$100K)
Schedule Variance (SV) = EV - PV	Negative is behind schedule Positive is ahead schedule	\$100K - \$300K = (\$200K)
Cost Performance Index (CPI) = EV/AC	We are getting \$ worth of work out of every \$1 spent. Are funds being used efficiently?	\$100K/\$200K = 0.5 i.e. 50%
Schedule Performance Index (SPI) = EV/PV	We are (only) progressing at percent of the rate originally planed	\$100K/\$300K = 0.33 i.e 33%
Revised Total Duration	Baseline Duration/Schedule Performance Index	4/0.33 = 12 months

