

HANDOUT

Team Debriefing Discussion Questions

1. How does the definition of *conflict* affect the way we think about conflict?

2. What are some negative consequences of conflict?

3. What are some positive outcomes of conflict?

4. List four potential positive outcomes of conflict in an organization.

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Wright Family Vacation Questionnaire

What Do You Remember?

1. How many of the Wrights are left-handed?

2. Where did the Wrights go on vacation?

3. What is the name of the store they planned to visit?

4. What item is Mrs. Wright planning to buy?

5. What beverage will Jeff drink out of his purchase?

6. What day is Left-Hander's Day?

7. How is Left-Hander's Day celebrated?

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In or Out?

Part 1. Identify a Time When You Felt Included in a Group

What happened to make you feel included?

What was the impact on your behavior?

How did this impact the team?

Part 2. Identify a Time When You Felt Excluded from a Group

What happened to make you feel excluded?

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What was the impact on your behavior?

How did this impact the team?

Part 3. Team Debriefing Questions

What can team members do or say to help create the feeling of inclusion?

What can the team leader do to help promote inclusion within the team?

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What a Bunch of Characters

Name of Character

Qualities

Strengths

Weaknesses

1. How does your character typically handle conflict?

2. What strengths above contribute to your character's ability to resolve conflict?



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3. What weaknesses above hinder your character's ability to resolve conflict?

4. What can you learn from your character that would improve your ability to resolve conflict?

5. What could you teach your character to help him or her become more effective at resolving conflict?



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The Shoe's on the Other Foot

Think back to a situation where you were in conflict with another person. Carefully consider the other person's perspective while answering these questions. Remember to look at the situation *only* from the *other* person's viewpoint.

1. In your opinion, what is/was the issue?

3. What caused it?

4. What are you feeling?

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5. How would you describe the event?

6. What would you like to have happen to resolve the conflict?

